

# Verbal communication for effective TU action

Vienna, 17-19 May 2017

Tuesday 16 May		
arrival of participants and dinner		
Wednesday 17 May	Thursday 18 May	Friday 19 May
09:00 – <b>Welcome – ÖGB and AK</b>	09:00 – <b>Using breath for personal balance</b>  <b>Phonation: when the voice starts</b>	09:00 – <b>Training tools for voice and articulation, Part 2</b> <i>group and individual work</i>
09:20 – <b>Introduction to the training and presentations of participants – ETUI</b>		
<b>10:30 - Coffee break</b>		12:30 – <b>Course evaluation and conclusions</b>
11:00 – <b>Why verbal communication for effective TU action? – group work and discussion</b>		
<b>12:30 – Lunch at AK BIZ canteen</b>	<b>12:30 – Lunch at AK BIZ canteen</b>	<b>13:00 - Lunch at AK BIZ canteen</b>
14:00 – <b>Communication in different stressful situations</b> <i>group work</i>	13:30 – <b>Training tools for voice and articulation, Part 1 -</b> <i>group and individual work</i>	Departure of participants
16:30 – <b>Guided tour “ÖGB Trade Union city tour”</b>	17:00 – <i>end of the training day</i>	
18:30 – <i>end of guided tour</i>		
<b>19:00 – Dinner at restaurant</b>	<b>19:30 – Dinner at restaurant</b>	



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